

PRIVACY POLICY CDH AUSTRALIA

Collection, use and disclosure of personal information

Any personal information collected about our members, volunteers and supporters, as well as the CDH patients whose families we aim to support, is treated in accordance with the Commonwealth Privacy Act

<https://www.oaic.gov.au/privacy/the-privacy-act/>

In general, the type of personal information CDH Australia collects and holds includes names, addresses, contact details, donations made and other information to assist us in providing our services. We also collect personal information received on our website, for example from emails or on forums.

CDH Australia only collects personal information that is necessary for what we do. In general, we use and disclose your personal information for the following purposes:

- to seek support for our services;
- to process donations;
- to communicate with you;
- to comply with our legal obligations; and
- to help us manage and provide our services.

Sometimes we will collect and hold 'sensitive' information. Sensitive information includes information relating to a person's racial or ethnic origin, membership of political bodies, religion or trade unions, professional or trade associations, sexual preferences and activities, criminal record, and state of health and medical history. If we collect and hold sensitive information about you we will only disclose it to another person with your consent.

CDH Australia takes reasonable precautions to protect your personally identifiable information from loss, misuse, unauthorised access, modification or disclosure.

We will endeavour to ensure that the personal information we hold is accurate, complete and up-to-date. We encourage you to contact us in order to update any personal information we hold about you. Our contact details are set out below.

You have the right to request access to personal information which CDH Australia holds about you and to advise us of any perceived inaccuracy. The Commonwealth Privacy Act does set out some situations where you are not entitled to access this information. To make a request, you will need to complete an application form verifying your identity and specifying what information you require.

Enquiries

If you have any questions about privacy-related issues please contact our President

E-mail: information@cdh.org.au

Control Copy updated and Ratified by the CDH Australia Board of Directors:

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